

Table of Contents

Introduction	9
EU Legislation	11
<i>Primary legislation</i>	
1 Treaty on the Functioning of the European Union (consolidated version) (excerpt)	13
<i>Passenger rights</i>	
2 Regulation (EC) No 261/2004 of the European Parliament and of the Council of 11 February 2004 establishing common rules on compensation and assistance to passengers in the event of denied boarding and of cancellation or long delay of flights, and repealing Regulation (EEC) No 295/91	19
3 Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations	29
4 Regulation (EU) No 1177/2010 of the European Parliament and of the Council of 24 November 2010 concerning the rights of passengers when travelling by sea and inland waterway and amending Regulation (EC) No 2006/2004	71
5 Regulation (EU) No 181/2011 of the European Parliament and of the Council of 16 February 2011 concerning the rights of passengers in bus and coach transport and amending Regulation (EC) No 2006/2004	89
<i>Travel services</i>	
6 Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC	107
<i>Air travel services</i>	
7 Council Regulation (EC) No 2027/97 of 9 October 1997 on air carrier liability in the event of accidents	145

8	Regulation (EC) No 2111/2005 of the European Parliament and of the Council of 14 December 2005 on the establishment of a Community list of air carriers subject to an operating ban within the Community and on informing air transport passengers of the identity of the operating air carrier, and repealing Article 9 of Directive 2004/36/EC	151
9	Regulation (EC) No 1008/2008 of the European Parliament and of the Council of 24 September 2008 on common rules for the operation of air services in the Community	165

Passenger data

10	Directive (EU) 2016/681 of the European Parliament and of the Council of 27 April 2016 on the use of passenger name record (PNR) data for the prevention, detection, investigation and prosecution of terrorist offences and serious crime	189
----	--	-----

EU Case Law 213

11	Judgment of 10 July 2008, Emirates Airlines, C-173/07	215
12	Judgment of 19 November 2009, Sturgeon, C-402/07, C-432/07	225
13	Judgment of 13 October 2011, Rodriguez, C-83/10	239
14	Judgment of 16 February 2012, Blödel-Pawlik, C-134/11	251
15	Judgment of 19 July 2012, ebookers, C-112/11	257
16	Judgment of 31 January 2013, McDonagh, C-12/11	263
17	Judgement of 26 February 2013, Folkerts, C-11/11	275
18	Judgment of 26 September 2013, ÖBB-Personenverkehr AG, C-509/11	285
19	Judgment of 4 September 2014, Ronny Henning, C-452/13	299
20	Judgment of 17 September 2015, van der Lans, C-257/14	305
21	Judgment of 17 March 2016, Ruijssenaars, C-145/15, C-146/15	317
22	Judgment of 6 July 2017, Air Berlin, C-290/16	325
23	Judgment of 7 September 2017, Bossen, C-559/16	335
24	Judgment of 7 March 2018, Flightright, C-274/16, C-447/16, C-448/16	343
25	Judgment of 17 April 2018, Krüssemann e.a., C-195/17	359
26	Judgment of 22 December 2018, Wallentin-Hermann, C-549-07	371
27	Judgment of 4 April 2019, Wolfgang Pauels, C-501/17	381
28	Judgment of 26 June 2019, Moens, C-159/19	389

International Law	397
29 Convention for the Unification of Certain Rules for International Carriage by Air (opened for signature at Montreal on 28 May 1999)	399
Belgian Law	417
<i>Online booking of travel services</i>	
30 Withdrawal from online booking for tourist services. Belgian Code of Economic Law (consolidated version) (unofficial translation) (excerpts)	419
31 Law of 30 July 2018 relating to freedom of pricing by operators of touristic accommodation in contracts concluded with platform operators for online reservation (unofficial translation)	429
<i>Tourism regulations</i>	
32 Absconding. Article 508bis of the Criminal Code	431
33 Registration of travelers. Law of 1 March 2007 containing various provisions (unofficial translation) (excerpt)	433
34 Travel Accommodation Decree of 5 February 2016 (consolidated version) (unofficial translation) (excerpt)	435